

Paying your Fees with Credit Card

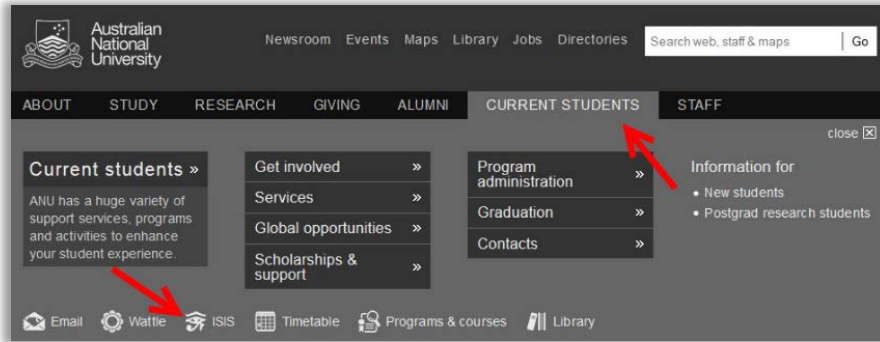
A Guide for Students



**Australian
National
University**

How to Pay your Fees with a Credit Card

These instructions are for students who currently have outstanding fees and would like to make a payment using a credit card. To pay your fees go to the ANU Student Gateway: <http://www.anu.edu.au/> Select **Current Students** and then press the **ISIS** button.



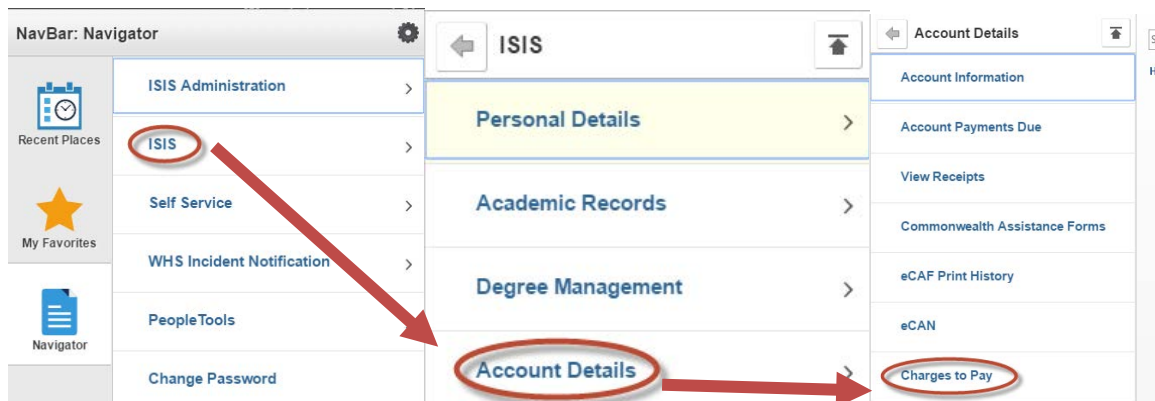
Use the **STUDENT ID NUMBER** and **PASSWORD** given to you to **LOGIN**.

If at any time during your session ISIS times out, you will need to refresh your browser in order to log back in.

A screenshot of the ISIS login form. It features a title 'ISIS' at the top. Below the title, there are two input fields: 'University ID:' and 'Password:'. A 'Log in' button is positioned below the password field.

Select **Charges to Pay** using the drop down menu.

This is found by selecting *Main Menu (compass button in top-right corner of page) > Navigator > ISIS > Account Details > Charges to Pay*



This will display the fees you currently have outstanding. Select the **Make a Payment** button to continue. If any details are incorrect, please contact Student Central at student@anu.edu.au or 135 ANU (268) for assistance.

Charges to Pay

Your 'Invoice' will detail due dates for all Charges.

Visit the [Fees](#) information pages to see rules surrounding payments after due dates.

All non-Commonwealth Contribution payments will be applied from the earliest amount due to the latest amount due regardless of the term selected. Commonwealth Contribution payments will pay the selected term only. Currency used is Australian Dollar.

Account Type	Term	Due Now
HECS - Student Contribution	Sem 1 2015	\$986.40
TOTAL		\$986.40

Selecting the Make a Payment button will take you to the next step in paying due charges.

Make a Payment

Select the Dialect Logo in the Pay By Credit Card section.

Payment Options

BPAY is the Preferred method of payment of fees.


It is your responsibility to check that your payment has been processed by the due date, please check your account information.

Payments made by BPAY may take 24 to 48 hours before they register on your account. The University does not accept payments in cash for security and legislative reasons.

Pay by BPAY

Select Account to Pay:


You must pay each type of account with separate BPAY payments as they use different reference numbers. **Please note that your BPAY payment may not show on your student account for 24 - 48 hours depending on the time of day your payment is made.**

	Biller Code: 39545 Ref: 530815930209	To use BPAY, contact your participating financial institution to make this payment from your cheque, savings or credit card account.
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How to register for BPAY: <http://www.anu.edu.au/sas/fees/BPAY.php>
BPAY Fee Information page: <http://www.anu.edu.au/sas/fees/BPAY Reference Numbers.php>

Pay By Credit Card

Click the Dialect icon to pay online via Credit Card. This will take you to a secure web site. MasterCard and Visa will be accepted. Please note **we do not accept American Express**. You will receive a payment receipt number when the transaction has been successfully completed. Please note this number, it is your official receipt number. Credit card numbers are not stored in the University system.



Enter the amount you would like to pay and then select **Pay Now**. This will take you through to a secure portal where you will be able to enter your credit card details.

It will automatically fill the full amount of each of your outstanding fees. You can choose to pay for part of your fees by changing the value shown in the amount to pay option. To set all payments amount to zero, select the clear amounts button.

Pay Charges by Credit Card


Your 'Invoice' will detail due dates for all charges.

All non-Commonwealth Contribution payments will be applied from the earliest amount due to the latest amount due regardless of the term selected. Commonwealth Contribution payments will pay the selected term only. Currency used is Australian Dollar.


Account Type	Term	Due Now	Amount to Pay
HECS - Student Contribution	Sem 1 2015	\$986.40	\$986.40
TOTAL		\$986.40	\$986.40

The Clear Amounts button will reset all payment amounts to zero. When the payment amounts have been entered select the Pay Now button to Continue.



Select whether your credit card is **VISA** or **MasterCard** by selecting one of the logos. Other credit cards cannot be accepted.

 Dialect

Merchant name: The Australian National University


 **Select your preferred payment method**

Pay securely using SSL+ by clicking on the card logo below:


 

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Enter your Card Number, Expiry Date and Security Code. Check the purchase amount then select **Pay**.


 Dialect

Merchant name: The Australian National University

 **Enter your card details**

MasterCard: You have chosen MasterCard as your method of payment. Please enter your card details into the form below and click "pay" to complete your purchase

Card Number:
Expiry Date: / month/year
Security Code: The 3 digits after the card number on the signature panel of your card.

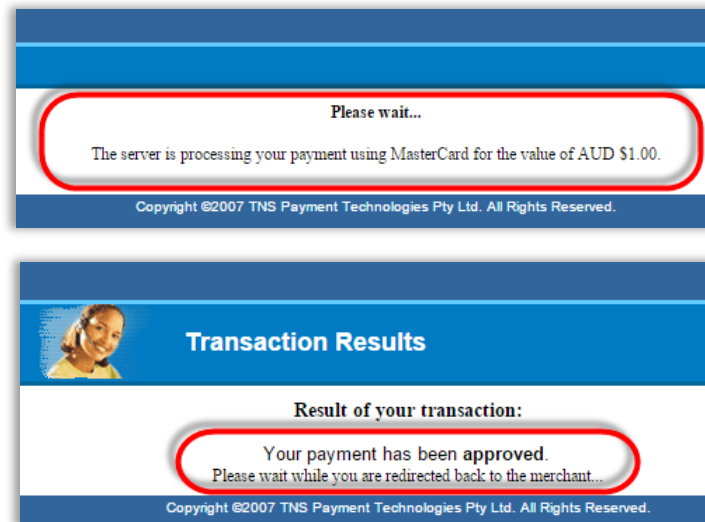


Purchase Amount: **AUD \$986.40**

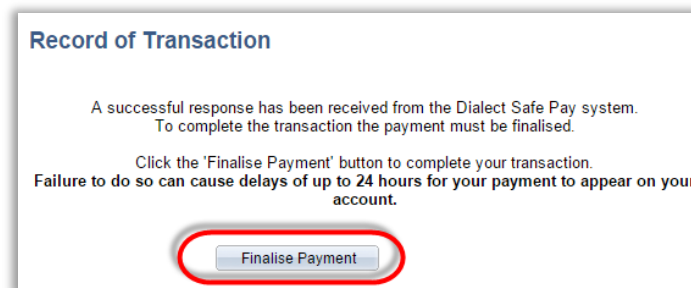
I hereby authorise the debit to my MasterCard Account in favour of The Australian National University

The payment will take a few moments to process. Once it has processed it will display whether it is approved or declined.

If the payment is declined, a warning message will display allowing you to take further action.

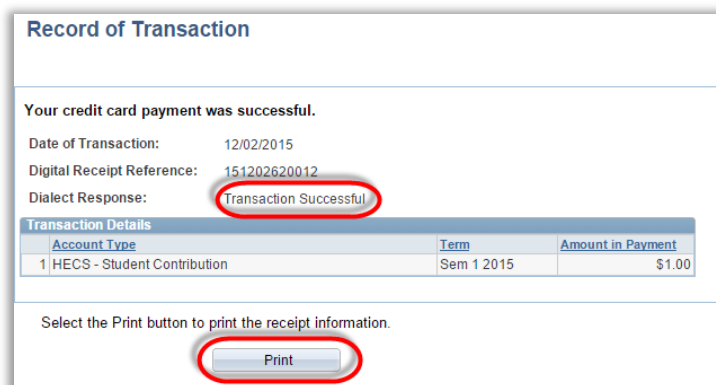


If the payment is successful, you will be redirected to a new page. Select **Finalise Payment** to complete the transaction.



This will display **Transaction Successful** once the payment has been completed. You can print your receipt by selecting the **Print** button.

If the transaction was declined, it will display on this screen as **Transaction Declined**.



You can access a **receipt** of your payment at any time in ISIS by selecting:

Main Menu > ISIS > Account Details > View Receipts