ANU Student Systems

A Guide for New Students



YOUR STUDENT IDENTITY

While at The Australian National University, you will have a unique University Identity. This is made up of three parts:

1- Your Username and Password

These were emailed to you in your Welcome Email. Save these as you will need them to access your Student Homepage.

2- Your Student ID Card

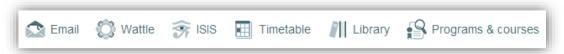
Your Student Card will be issued to you from Llewellyn Hall on Campus during Orientation Week and Week 1 of semester. A Student ID Card will give you access to the library and printing facilities, as well as to certain doors and buildings. After the 28th of February Student ID Cards are available from Student Central. See your online enrolment information for details.

3- Your online Student Systems which are located in your Student HomepageThis pamphlet describes your Student Homepage: what it is used for and how to access it.

This is your ANU Student Homepage- you will find it under the 'Current Students' tab from the ANU Website www.anu.edu.au



In particular, you will note the MAIN THREE Student Systems- ANU Email, ISIS and WATTLE- links can be found in the TOOL BAR along the top of the homepage, along with other useful webpages.



For now, let's focus on the first three.

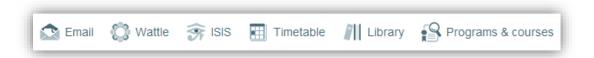
ANU EMAIL

ANU Email will be your student email service. You have been issued a student email address (example: u1234567@anu.edu.au).

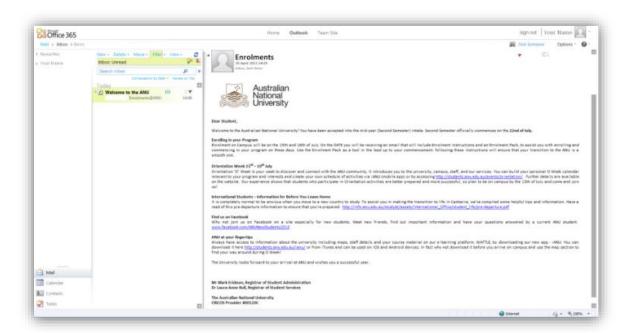
Students must check their student email account regularly as official and important University information is sent to student email accounts **only.** The University considers 'regularly' as being on a weekly basis at minimum.

You may access ANU Email by selecting the ANU Email icon from the toolbar in the Current Student Homepage, here: http://www.anu.edu.au/students

You will need to log in with your student ID number and password.



Once logged in, your student email account will look like this:



You will receive all important ANU communication to this email address; make sure that you check it often!

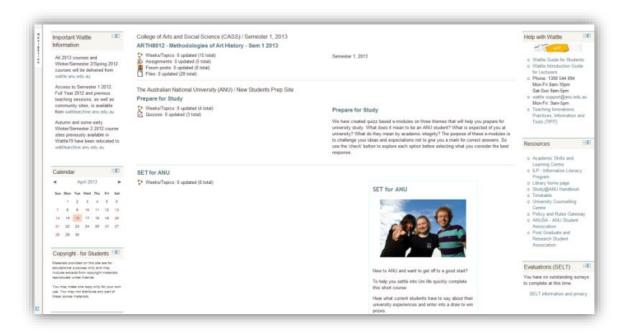
WATTLE (Web Access to Teaching and Learning Environments)

WATTLE (Web Access to Teaching and Learning Environments) is the University's online learning environment. This is where your lecturers will upload lecture notes and course information. Once you have enrolled in your courses on ISIS, log into WATTLE https://wattle.anu.edu.au/ to familiarise yourself with the layout and feature. Note that it may take 24 hours for your course information to appear and the course-specific content will be updated closer to the start of your session.

1. If you are on the Student Homepage, select the 'WATTLE' button and use the STUDENT ID NUMBER and PASSWORD given to you in this email to LOGIN.



2. Your Wattle screen will look like this:



ISIS (Interactive Student Information System)

ISIS (Interactive Student Information System) is your online student hub. Here you manage your program, update your personal details and will be issued invoices to pay your fees after you commence. ISIS gives you immediate, at-your-fingertips access to your academic and administrative pathway.

You may access ISIS by logging in, here: https://isis.anu.edu.au/

1. From the Current Student Homepage, select the 'ISIS' button and use the STUDENT ID NUMBER and PASSWORD given to you in this email to LOGIN.

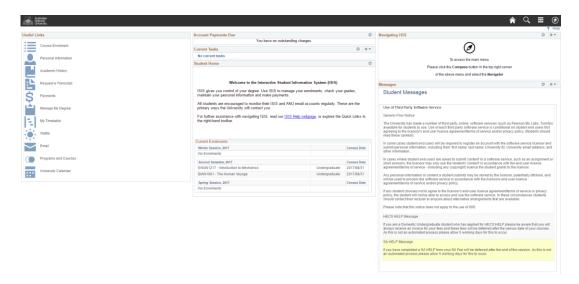


When you commence at the ANU, we will first need to verify your personal details. In ISIS, this will be in the form of a TASK WIZARD, which will appear when you first login. Here you will be prompted to fill in your address, contact details, and verify the personal details we already have on file.

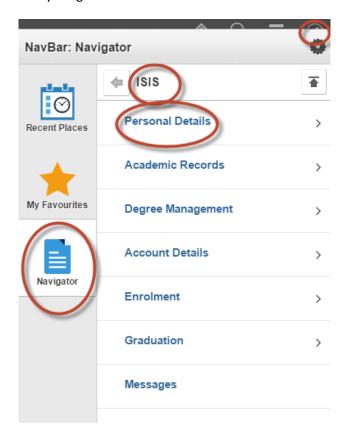
- 2. **Eligible domestic undergraduate students** will also need to complete their electronic Commonwealth Assistance Form (eCAF) for their tuition fees before proceeding.
- 3. You will then see a MESSAGES screen appear with important University Agreements that you will need to read and acknowledge as part of your contract with the ANU. Complete this by selecting the tick box to the side of the messages and, when prompted, AGREE to continue.

You will NOT be able to proceed until you complete steps 2 - 4.

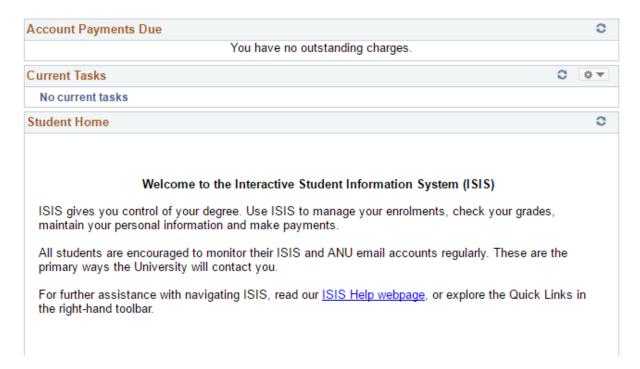
4. Once steps 2 – 4 are completed, you will be directed to the ISIS Home Screen:



5. You can access your other personal and program information under the MAIN MENU button on the left hand side of the screen. Follow COMPASS ICON > NAVIGATOR> ISIS > Personal Details to check everything is correct.



6. You can see that this student currently has no payments outstanding. In the section titled 'ACCOUNT PAYMENTS DUE' you will see your invoiced fees appear in the weeks after you enrol. Keep an eye out for these to ensure that you pay any fees on time!



YOUR PASSWORD

As a STUDENT AT ANU you will need to invest time into checking these three student systems for information, updates and to access course information. In your Welcome Email you received a PASSWORD and STUDENT ID number which gives you access to all three accounts.

If you wish to change your password, or set up security features to protect your password, you may access the ANU Identity Manager.

It is important that you memorise your ID number, and that you keep your password secure at all times. If you ever feel that your student account has been compromised, please ensure that you request a password reset from the ANU IT Service Desk.

You may contact the IT Service Desk on (02) 6125 4321, or for alternate methods of assistance see the IT Services Help and Support webpage.