FAQ’s for S2 2022 Overflow

Q. Can you provide more information about the off-campus options you are providing?
A. Canberra Accommodation Centre (CAC) and UniLodge@Weeden Lodge are both independent accommodation service providers who are not affiliated with the Australian National University. CAC is located off Northbourne Avenue and is within walking distance of ANU campus and is also on the light-rail line.

Weeden Lodge is located in the heart of Belconnen and is managed by UniLodge. There is a direct bus route from this student accommodation residence to ANU campus.

More information about the accommodation can be found here: Canberra Accommodation Centre and Weeden Lodge

Q. Why have I been offered Weeden Lodge and Canberra Accommodation Centre as off campus options when I applied for on-campus accommodation?
A. The ANU makes every attempt to accommodate as many students as possible, but we are also limited by the number of rooms available and there is a current high demand for rooms.

The University is delighted to see so many students choosing to arrive in Semester 2 and commence studies.

Given the tight private rental market in the ACT the ANU took the approach of identifying providers who currently have vacancies to help students expedite their search for alternative independent accommodation.

The two providers have also recognised that ANU students will want to return to on-campus accommodation if any opportunity arises to do so through the waitlist and are prepared to offer considerably shorter contracts than what is usually available in the private rental market to help facilitate this.

Q. If I accept a contract at Weeden Lodge or Canberra Accommodation Centre, can I be waitlisted for any opportunities that arise for on-campus accommodation?
A. Yes, when you request a referral to off-campus accommodation we will automatically add you to the S2 2022 Waitlist.

Q. If I choose not to be referred to an off-campus provider can I still be waitlisted for any opportunities that arise for on-campus accommodation?
A. Yes, you will need to tell us that you want to be added to the waitlist. Please email uni.accom@anu.edu.au and include in the subject line “S2 2022 Waitlist”.
Q. How long will I have to wait to get a room if I am on the S2 2022 Waitlist?

A. It is possible that not everyone on the waitlist will receive an offer to return to campus during the semester. It will depend on how many rooms become available.

It’s important to remember that we do need to ensure you are eligible for the room type that becomes available. For instance, if an undergraduate room becomes available, it may not be suitable to offer it to a graduate student etc.

If you have not received and accepted an offer for on-campus accommodation by the end of Semester 2, you will need to reapply for accommodation in Semester 1, 2023.

Q. How will you rank the waitlist for on campus accommodation?

A. You will be listed on to the waitlist based on the day/time you responded to the email. We will then check your eligibility for that room type and if you are eligible, we send you an accommodation offer. If you are not eligible for that particular room, you will remain at your current position until/if as suitable room comes up.

Q. What happens if you offer me a room on campus and I don’t like the style and decline it? Can I remain on the waitlist for another offer?

A. We will have limited rooms becoming available so if you would like to move onto campus, we suggest you accept the offer you are made.

If you refuse the offer for on-campus accommodation, you can choose to remain on the waitlist, but you will be placed on the bottom of the waitlist.

The independent accommodation we are referring you to at Canberra Accommodation Centre and Weeden Lodge are not long-term options.

If you have not received and accepted an offer for on-campus accommodation by the end of Semester 2 2022 you will need to reapply for accommodation in Semester 1 2023.

Q. If I do not get accommodation on campus in Semester 2 2022, will I be guaranteed for 2023?

A. To apply for accommodation in Semester 1 2023, you will need to complete a new application when the process opens. Please do not use your current application log in details - you will need to register as new applicant at that time.

Currently the accommodation guarantee covers first year, first semester undergraduates but we will make all attempts to offer as many students as possible at that time.

Q. I submitted my application for accommodation well before the deadline, why was this not taken into consideration when offers were released?

A. We do not operate a first come first served policy, we treat all applications fairly. Offers for accommodation are made on a rolling basis depending on the style and type of accommodation that is available. Students who fall under the accommodation guarantee are guaranteed to secure an offer of accommodation, however we do not guarantee preferences.

Q. If I am on a month-to-month contract, do I notify the accommodation service provider that I wish to cancel or extend my contract or will they?

A. As these two off-campus accommodation providers are independent from the ANU you will need to abide by the terms and conditions you sign with them. Please check these terms carefully and liaise with the service provider should you wish to extend or cancel outside the initial agreed terms and conditions.