

ANU Grade Release Day – Frequently Asked Questions

What do my grades mean?

The [Grading Scale webpage](#) provides further information on the meanings of the grades, marks and results that you will see in your grade result notification.

When can I view my results?

Each semester, you will be notified of your results in three ways:

- SMS, here a mobile number is recorded on ISIS;
- Email, to the student's ANU student email address; and
- On ISIS, under the pathway NavBar (Compass Icon) > Navigator > ISIS > Academic Records > Academic History or Statement of Results

Please check your ANU student email for further information on when you will receive your grade result notifications. You can also refer to the [University Calendar](#) for grade release dates each semester.

How do I view my results on ISIS?

To see your grades on ISIS, please follow the below pathway:

- NavBar (Compass Icon) > Navigator > ISIS > Academic Records > Academic History or Statement of Results

I can't see my grades on ISIS, what do I do?

Your grades may not be finalised yet or they may be withheld due to administrative reasons. Have you paid your fees or need to verify your identity? Please carefully read the advice within your ISIS homepage.

The ISIS website is also likely experiencing a high level of traffic from students like you eager to see their results! Please wait a short while before attempting to log in again.

Why do I have an interim grade on my results?

If you've received a Supplementary Assessment (PX) or Deferred Assessment (DA) grade, you will be offered another chance to complete this examination.

Most Deferred and Supplementary examinations will take place between 20 and 31 July. A timetable will be released by 7pm July 13, with a notification sent to student email accounts. Please note that your Academic College may run the Supplementary or Deferred Exam outside of that week as exams are at the Academic College's discretion.

I didn't get the grades that I wanted. What are my options?

Assessment Appeal:

- To find out about the assessment appeals process, please [visit the Assessment Appeals page](#).
- There are also a range of services that you can use to appeal your results and/or improve for next semester. To start, contact [ANUSA](#) (for undergraduates) or [PARSA](#) (for postgraduates).
- You can also contact the [Academic Skills and Learning Centre](#) (ASLC) and the [Academic College](#) in charge of the course/s in question.

Semester 1, 2020 New Grading System:

- We recognise that this year has been a very disruptive time for you and your learning. To assist students during this time, a new grading system has been developed for Semester 1, 2020.
- This new grading system will allow you to opt-in to change most Semester 1 2020 grades to either Course Requirements Satisfied (CRS) instead of a passing grade, or Course Requirements Not Satisfied (CRN) instead of a fail grade. More information can be found on [this webpage](#).

Mental health and wellbeing support services.

We understand that this semester has been quite disruptive to your studies. If you are feeling anxious or need some extra support during this time, there are a range of services available to you:

Service	Contact Details
ANU Wellbeing and Support Hotline Counselling support available 24/7	Phone: 1300 050 327 / SMS: 0488 884 170
ANUSA	sa.assistance@anu.edu.au
PARSA	parsa.assistance@anu.edu.au

Other community services available across Australia and in the ACT can be found on [this webpage](#).

I need further assistance and/or have some more questions.

If you require additional information or further advice about grade release, please get in touch with [Student Central](#).