

## How to find the DOI Helpdesk Quick Guides

Navigate to the DOI Helpdesk:

[https://doihelpdesk.anu.edu.au/RNScripts/eservice\\_prod.cfg/php.exe/enduser/acct\\_login.php](https://doihelpdesk.anu.edu.au/RNScripts/eservice_prod.cfg/php.exe/enduser/acct_login.php)

Steps	Action
1	Enter your <b>University ID</b> and <b>Password</b> (same as HORUS)
2	Click the <b>Login</b> button
3	Go to the <b>Find a Solution</b> tab

Note: this page also displays scheduled IT services downtime

### Find a Solution search tab

Steps	Action
4	Select the Topic <b>“Student Admin System”</b>
5	Select the Sub-topic <b>“Training”</b>
6	<b>Enter keyword(s)</b> to search for a quick guide
7	Select the <b>Search</b> button
8	View results
9	Select the guide to open

### View Results