

June 2007

IN THIS ISSUE

Message from the Editor

Important Dates

Staffing Updates

Quotable Quotes

Health Tips

Fees

Enrolments

Disability Services

Counselling Centre

Careers Centre

Staff Accolades

Summer Research Scholarships

Western Sydney Expo

Pre-departure Briefing – Singapore

Undergraduate Student Recruitment – New Zealand

Valedictory Celebration

DR&SS Staff Profile

Various

Message from the Editor



Hello everyone,

This issue will again include updates on various areas of the division. I would also like to make special mention of Amelia Whitelaw and Alysha Bowman, who braved the cold on Sunday, the 17th June and joined me in participating in the Terry Fox Fun Run. It turned out to be a glorious day and we enjoyed our short 5km walk along the Burley Griffin foreshore (we probably enjoyed the pancakes served with maple syrup afterwards even more). We even spotted Professor Robin Stanton amongst the group of runners. As it turns out he is a keen runner and regularly participates at these events. I can warmly recommend these fun runs to everyone, since it is not only an opportunity for us to get together outside of our work environment, but it also contributes towards a good cause (in this case the Cancer Council ACT, who collect funds for cancer research).

For the Staff Profiles section this month I had the pleasure of interviewing Leanne Harrison, who recently joined the Division as the new HDR Recruitment Coordinator. My goodness, what a livewire! If she expends half as much energy on her job as she does talking, then heaven help us all!

Keep the news coming
Anja Roberts

Important Dates

11 July	Registration of all new students, including international students (graduate and undergraduate), commencing programs in Second Semester.
12 & 13 July	Conferring of Degrees – AIS Arena
16 July	Third Teaching Period and 2 nd Semester begins
20 July	Bush Week activities – no classes
27 July	Last day to add 2 nd Semester courses



HEALTH TIP OF THE MONTH

Just like brushing your teeth, healthy habits should be cultivated on a daily basis. The following is a guide to daily tasks:

1. Activity should be a daily occurrence. Walk, run or jump for a minimum total of 20 minutes a day.
2. Protect your skin. Sun block should be applied on face, neck, arms and hands. Moisturise skin daily.
3. Eat fruits, vegetables, grains, low-fat dairy products and protein. Avoid sweets and other processed foods.
4. Meditate or spend a minimum of five minutes daily in quiet time.
5. Find your spiritual self. Discover what inspires you, raises your level of consciousness, motivates you, and satisfies your soul.
6. Exercise your brain. Read, study, solve problems, and learn new skills. As does the body, the brain atrophies with lack of use.
7. Hug somebody.

Staffing updates

SRI

- Liz Know has left the ANU and is currently temporarily replaced in the SRI Storeroom by Robert Wighton and Kenny Tan
- During Ann Bell's absence, Priscilla Wadham will be looking after International Student Services. Kaveh Ghezel will in turn be replacing Priscilla and looking after National Student Recruitment.

SAS

- Rebecca Goulding has joined the Enrolments Team as Enrolments Coordinator
- Jenny Hocking, Fees Team, has left the ANU
- Marian Irvine has left RSO on secondment to the College of Science as HDR Student Liaison Officer

Counselling

- Michelle Linmore has gone on maternity leave
- Suzanne Vivian and Shannon O'Brien will be starting in the Counselling Centre in July as new counsellors

Quotable Quotes



Honesty may be the best policy, but it's important to remember that apparently, by elimination, dishonesty is the second-best policy.

George Carlin

Fees

The year is moving along very quickly and we find ourselves preparing busily for Semester Two 2007. Brick payments will be taken at Manning Clark from Friday 13 July to 27 July inclusive. After this date payments may be made at Student Administration, Pauline Griffin Bldg 11. As was the case in Semester One, Science students may pay for and collect their bricks from the CO-OP bookshop.

As we have previously advised the fees office will be emailing invoices to all students during the week starting 25 June. Colleges should be receiving posters which will advertise this. We would really appreciate your help, so if these posters could be displayed in prominent places throughout the College, especially in areas where students are likely to see them, we would be most grateful.

The due dates for semester two fees will be the 3 August 2007.

Census date will be Friday the 1 August for semester two enrolments.

Census dates for winter session courses may vary from course to course. Please let students know that they must complete the FEE HELP request form before the census date of the first course of the winter session or they will be liable for the fees for any courses where the census date has passed.

Lori Dent

Enrolments

Please join me in congratulating Paul and Bernie Bissett on the birth of their daughter Caitlin Grace Bissett, born 23 June 2007 weighing 4.03kg.

Paul is on Paternity Leave and will be returning on Friday 6 July. According to the Enrolments Team she is 'a beautiful new addition to the team's family', and who would disagree!

Enrolment enquiries can be directed to Rebecca Goulding on #57628.



Disability Services

Disability Services Centre Highlights from 2006 Annual Report

The DSC Annual Report summarises the major activities, challenges and achievements of the DSC during 2006. It contains statistical data, reports on projects and innovations and information on the provision of services for students with disabilities at the ANU.

Some of the Report's highlights are:

- 126 DSC Students graduated in 2006
- 688 students registered with the DSC in 2006
- 34% Increase in demand for DSC Services 2005 – 2006, 93% increase 2004 - 2006
- World first integration of the full suite of Assistive Technology software into the standard ANU Information Commons image
- Education to Employment Research Project completed
- Digital Audio Recording Devices Evaluation Project completed
- International visitors from China & Japan
- ANU above national averages in DEST Equity Performance data relating to disability.

The full 2006 DSC Annual Report can found at:

http://www.anu.edu.au/disabilities/resources_for_staff/DSCAnnualReport%2006.pdf

Counselling Centre

The Counselling Centre has some staffing changes happening. Michelle Linmore has gone on maternity leave. We will have two new counsellors starting in July - Suzanne Vivian and Shannon O'Brien.

Publicity Material: We are currently sending out publicity for 2nd semester including our bookmarks and group programs information. If any area is receiving too much or too little material, please let us know.

The ANU Counselling Centre is presenting a lunch time seminar entitled:

Friendships

Conducted by Sue Todd, University Counselling Centre

This seminar will look at how people have understood friendship and how it develops in some relationships and not in others.

It will look at what makes friendship work (as well as not work) and how we move from acquaintance to friendship

When: Thursday 26 July 2007 12.30-1.30pm

Where: Finkel Theatre, JCSMR (next to Vanilla Bean)

All staff and students welcome. No need to book

Careers Centre

PhD Careers Advisors Network launched

The ANU Careers Centre hosted twelve university Careers Advisors on 18 June who met to discuss the future direction of the newly established PhD Careers Advisors Network (P-CAN).

This inaugural P-CAN Forum was organised by Margareta Olsson, ANU, and Caroline Sandford, Macquarie University.

The twelve Careers Advisors present found the day most useful and came away with many suggestions and ideas for how Career Centres can better service PhD students in their respective universities.

The forum was introduced by Prof. Mandy Thomas, Pro Vice Chancellor, whose introductory comments reassured participants that this was a worthwhile and important endeavour which will benefit an increasing number of doctoral students.

The purpose of P-CAN, formed in early 2007, is to exchange ideas and information about career education programs, resources, and services for higher degree by research students. The Network currently has 32 members, including two in New Zealand.

P-CAN's next event will be a presentation at the National Association of Graduate Career Services (NAGCAS) conference at the University of Wollongong in December.

Further information on P-CAN is available from Margareta Olsson, margareta.olsson@anu.edu.au

Staff Accolades

From a happy student to the Examinations & Graduations Team on 12 June – 'Thank you. Another reason I love my alma mater – world class efficiency! VMT (very many thanks)'

From a member of the Chancelry Team to Tim Beckett – 'Recently we've introduced a couple of new programs which have required some input and assistance from your staff. I just want to write to acknowledge appreciation of those staff in developing websites and forms etc. for both the Commercialisation Training Scheme and Staff Developments Scholarships. In particular, we had a really short deadline in pulling together a process for the Staff Development Scholarships and all the areas involved, including your Division (R&SS), have been extremely helpful. This initiative, together with a number of other new education initiatives, should be a really positive one for the University.'

Summer Research Scholarships

Applications have opened for the latest of round of Summer Research Scholarships, which bring promising undergraduate and honours students from Australia and New Zealand to ANU over the summer break. Recipients work with a leading scholar on a short research project. Over 20 areas of the University participate in the program each year - including Asia Pacific Studies, Economics and Commerce, Engineering and Computer Sciences, Humanities, Law, Medical Sciences, Music, Social Sciences and a huge range of the Sciences. The scholarship includes full board at an on-campus residential college, a weekly allowance (tax-free) for eight to eleven weeks between November 2007 and February 2008, and return travel to Canberra.

This year will see the Division of Registrar and Student Services play a supportive role to this valuable recruitment program for the first time. In previous years this was undertaken by the Graduate School.

Please contact SRI's new HDR Recruitment Officer, Leanne Harrison for further information, or visit:

<http://www.anu.edu.au/graduate/srs/>

Leanne Harrison

Higher Degree Research Recruitment Officer

T: 02 6125 4643

F: 02 6125 5550

Western Sydney Expo

On Tuesday 5th June 2007 Erin Hayden and I started our journey, leaving the ANU and crossing the border to Parramatta (University of Western Sydney), where the Western Sydney Expo was being held. The Expo was a 2-day event with 78 Exhibitors and 19 Universities present.

On Wednesday 6th June we saw 26 schools flood through the University doors. It was a sea of students, all in different coloured uniforms, accompanied by noise that shook the walls. All exhibiting Universities were accommodated on a separate floor to the other exhibitors and were divided into different rooms. We shared a room with the University of Wollongong and the University of Canberra.

On Thursday 7th June Erin and I felt as though we were on 'Survivor' due to the pouring rain and thunderstorms. We managed to make it safely through to the Expo without an umbrella though. A few deep puddles along the way made it tricky but nevertheless we made it and had our hair intact. We again saw 17 schools with an overall student body number of 5303 students over the 2 days. The ANU received a lot of enquiries from year 10, 11 and 12 students with Engineering, Medicine and Law being the most popular areas of interest, closely followed by Business and Arts.

Erin and I managed not to lose our voices or hearing over the 2 days, which was a miracle! The expo provided great exposure for the ANU. Most students were familiar with the ANU and what they wanted to study. We also received a lot of interest in the Admissions Test.

The trip was a great experience and I believe a good opportunity for the ANU to be involved in. It was also very exhausting after talking to so many students. We hope to see a few of the friendly faces we met at the Expo at the ANU next year – fingers crossed!

Alysha Bowman

Pre-departure Briefing – Singapore

RE: Pre-departure Briefing Report - Singapore 15-17 June 2007.

The primary purpose of the visit was to deliver a pre-departure Information session to Semester 2 incoming new students and their families. This would normally be delivered by Ann Bell from International Education Office (IEO), however in Ann's absence, was used as an opportunity to learn what happens "out on the road" so I can enhance what we do in SAS to work more fluently with SRI; and it was an opportunity for me to meet ANU Recruitment Agents and talk to them face-to-face about Admissions issues.



The Briefing



A total of 60 students and their parents attended. Pang Lliu Lim from IDP and Bill Lim from Educationlink also attended. The presentation was compiled by Ann Bell (THANKS ANN) with information contributed by Kit (THANKS KIT) and delivered with slight modifications.

By all accounts the presentation went very smoothly. The Orchard Hotel staff were very helpful, the venue was perfect in size and the audio-visual equipment faultless. I only made one 'cultural' **faux pas**. I invited questions throughout the presentation and in fact gave the incentive of little gifts i.e. toy koalas, the ANU 1 stress thingies, and even some ANU shirts. Although the audience laughed and oohh'd and aahhhh'd at the right times and certainly seemed interested in the presentation, to my dismay, **no questions**. That was until I finished the presentation - I invited everyone for refreshments and asked if there were any questions. I was mobbed like a rock-star!!! (of course I am used to this :).

I had to answer most of the questions. They mostly related to accommodation, pick-up and enrolment issues (e.g. what subjects should I enrol in etc). I had approximately seven issues that I emailed back to Matt, Justine and Louise and they were all dealt with very efficiently.

In summary the briefing was of value to the participants, preparing them for a new adventure and I believe a very 'value adding' service that ANU provides.

Agent Visits

Due to time limitations, I was only able to visit two agents. The value however was significant.

I visited Pang at the IDP Offices in Orangegrove Rd. Very nice building. I asked Pang frankly about the service ANU Admissions staff were providing. Pang said "***I have noticed a significant improvement in service from ANU Admissions staff over the past 12 months***" Pang particularly mentioned Justine Palis as providing excellent service. He did feel however that we had lost some "corporate knowledge" with the departure of some staff over the past 2 years. I agreed but highlighted the service improvement and our recruitment strategy (i.e. to bring in customer service focused staff who can work with accuracy and efficiency). I acknowledged this meant higher turnover of staff and we are working on strategies to have a balance of experienced, knowledgeable staff with those staff who can work super efficiently.

Pang then surprised me. We had a lengthy discussion about on-line applications. He did not seem particularly positive. However he then said "ok, I have an "urgent" application to go through, show me how on-line works".

I was a bit nervous because now I had to 'put my money where my mouth was'. The heat of Singapore suddenly became oppressive. So we registered, entered the information, attached a scanned PDF document and I said "ok, hit the send button". Pang's reaction was, 'that's it?' I said, "that's it" (privately thanking all the Gods I could think of). If any of you know Pang he does not seem to get excited too easily but he was impressed. I then rang Dale back in Australia and asked if she could access the application and fast-track it. Pang had the offer for the student within 3 hours. He now wants an Admission staff member to visit Singapore and train IDP staff in using the on-line system. Needless to say, I was very happy with the meeting.

I then visited Bill and Ginny Lim. Educationlink, is a much smaller operation than IDP. They are located in Orchard Rd, not very far from IDP. They do not recruit as many students for us as IDP, but they do seem to be very selective in their recruitment – their conversion rate from sending us applicants, to those applicants enrolling, is very high.

I asked Bill and Ginny the same question as I asked Pang i.e. were they happy with the service ANU Admissions is providing. They had no problems at all they said and again singled Justine Palis out as providing excellent service. Their only issues were with Accommodation Services (i.e. why do they open so late for students to apply?). They also raised an issue regarding the Professional Engineers Board of Singapore (PEB) not recognising ANU Engineering programs. It seems a long standing issue but Bill felt it was hurting ANU in getting more Engineering students. I have since taken the matter up with the ANU's Engineering Department and indeed, CECS is experiencing some frustration with the PEB and still trying to work through some issues.

Both Agents commented that ANU was easy to sell right now. For Singaporeans and Asia in general, they said world rankings are very important. The fact that ANU is Australia's number one university in the world rankings is a big positive in their student recruitment market. I did notice in both offices it was hard to find ANU material. Educationlink had a big poster of Uni of Sydney.



Summary

Both the presentation and agent visits went very well. It was a very successful visit for me personally and I hope of benefit to the ANU. Talking face-to face with incoming students and their families as well as with Agents gave me a really different perspective that I am able to share with SAS staff and the wider R&SS to provide better service and support.

Nathan Asher
Associate Registrar
Student Administrative Services

Undergraduate Student Recruitment – Pilot activities in New Zealand

Student Recruitment Staff recently undertook school visits and gave presentations to prospective undergraduate students and Careers Advisers in Wellington and Auckland, on New Zealand's North Island.

The decision to expand our 'national' undergraduate recruitment activities across the Tasman recognises the attractiveness of ANU as a tertiary destination for New Zealand citizens who are classified in Australia as domestic students, and follows recommendations made as a result of annual ANU graduate recruitment visits over recent years.

Schools visited included Samuel Marsden Collegiate School, Wellington College, Newlands College and Scots College in Wellington, as well as Saint Kentigern College and Long Bay College in Auckland. Eighteen Auckland school Careers Advisers joined us for lunch, a presentation on ANU and a talk by ANU Alumni, Ms Annabelle Needham. A visit was also made to the Student Exchange office at our New Zealand partner, the University of Auckland.

Follow up from these visits will be made in August when SRI and College staff visit New Zealand again in mid August 2007.

Priscilla Wadham
Manager, National Student Recruitment



PS - After a hard day's work, in one of the North Island's windy cities...

Valedictory Celebration

Each Semester the International Education Office acknowledges the contribution that completing international students have made to the ANU community and invites them to celebrate the conclusion of their studies.

This Semester's Valedictory night was hosted by Professor Ian Chubb with over 100 guests attending, including ANU academics, general staff and of course, international students with their families and friends.



Graduating students, Mr Adrian Leung (Hong Kong) and Mr Carlos Vicente (Mozambique) spoke of their positive experiences at ANU and in Canberra and their wish to recommend the ANU to their friends and colleagues back home.



Adrian was particularly impressed with Canberra's nightlife and has already helped to form an Alumni group in Hong Kong while Carlos will return home keen to implement his knowledge in the Public Service of Mozambique.

The Valedictory Celebration is part of a 'Going Home' program designed to congratulate international students for their academic achievements and adjust to leaving Australia and continuing their careers in their home country.



DR&SS Staff Profile

For this month's Staff Profile I had the pleasure of interviewing Leanne Harrison, the new HDR Recruitment Officer.



Name: Leanne Robyn Harrison

Family: Husband Mark, daughter Jade, and Ocky and Crusty their 2 dogs.

Background: Born in Sydney and then moved around since her father was in the Services - to Richmond, Woomera, South Coast and Canberra.

In Canberra Leanne went to Hawker College and then completed a BA at the ANU in English, Ancient History and Archaeology. After her studies Leanne worked in Advertising for a number of years, before coming back to the ANU in 2001 as Research Assistant at the Centre for Arab & Islamic Studies.

Following this, she moved to the School of Language Studies as Graduate Administrator before joining the College of Arts & Social Sciences Marketing Office,

where she spent 2 years. Leanne recently joined R&SS in the newly created HDR Recruitment Officer position.

Why do you think Recruitment is an important field to work in?

"I think that the staff at the ANU work really well as a big team, providing for the needs of students. Recruitment offers a supporting role to academic staff in particular, selling their great programs and expertise. Talking to prospective students has always been a task I enjoy doing, as the ANU is such an easy place to 'sell'."

What did you want to be when you were young? What is it about your current life that reflects this initial desire?

Leanne always wanted to be a journalist or professional writer, since she sees herself primarily as a communicator (which explains why she vied for the position of editor for her local rag 'The Burra Intermittent', which services Burra and Urilla residents!)

What things keep you motivated?

"Coffee! Seeing outcomes!"

What are some memorable life experiences?

Rock climbing in Thailand, sky-diving for her 30th birthday, and giving birth to her daughter Jade

Favourite place on campus?

Degree Café

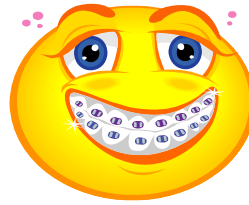
Favourite Book?

Pride and Prejudice

Favourite Restaurant?

Sammy's Kitchen in Civic

Educational Jokes



Arrogant Resume

This is an actual essay written by a college applicant. The author, Hugh Gallagher, now attends NYU.

3A. ESSAY: IN ORDER FOR THE ADMISSIONS STAFF OF OUR COLLEGE TO GET TO KNOW YOU, THE APPLICANT, BETTER, WE ASK THAT YOU ANSWER THE FOLLOWING QUESTION: ARE THERE ANY SIGNIFICANT EXPERIENCES YOU HAVE HAD, OR ACCOMPLISHMENTS YOU HAVE REALIZED, THAT HAVE HELPED TO DEFINE YOU AS A PERSON?

I am a dynamic figure, often seen scaling walls and crushing ice. I have been known to remodel train stations on my lunch breaks, making them more efficient in the area of heat retention. I translate ethnic slurs for Cuban refugees, I write award-winning operas, and I manage time efficiently. Occasionally, I tread water for three days in a row.

I woo women with my sensuous and godlike trombone playing, I can pilot bicycles up severe inclines with unflagging speed, and I cook Thirty-Minute Brownies in twenty minutes. I am an expert in stucco, a veteran in love, and an outlaw in Peru.

Using only a hoe and a large glass of water, I once single-handedly defended a small village in the Amazon Basin from a horde of ferocious army ants. I play bluegrass cello, I was scouted by the Mets, and I am the subject of numerous documentaries. When I'm bored, I build large suspension bridges in my yard. I enjoy urban hang gliding. On Wednesdays, after school, I repair electrical appliances free of charge.

I am an abstract artist, a concrete analyst, and a ruthless bookie. Critics worldwide swoon over my original line of corduroy evening wear. I don't perspire. I am a private citizen, yet I receive fan mail. I have been caller number nine and have won the weekend passes. Last summer I toured New Jersey with a travelling centrifugal-force demonstration. I bat .400. My deft floral arrangements have earned me fame in international botany circles. Children trust me.

I can hurl tennis rackets at small moving objects with deadly accuracy. I once read Paradise Lost, Moby Dick, and David Copperfield in one day and still had time to refurbish an entire dining room that evening. I know the exact location of every food item in the supermarket. I have performed several covert operations for the CIA. I sleep once a week; when I do sleep, I sleep in a chair. While on vacation in Canada, I successfully negotiated with a group of terrorists who had seized a small bakery. The laws of physics do not apply to me.

I balance, I weave, I dodge, I frolic, and my bills are all paid. On weekends, to let off steam, I participate in full-contact origami. Years ago I discovered the meaning of life but forgot to write it down. I have made extraordinary four course meals using only a mouli and a toaster oven. I breed prize-winning clams. I have won bullfights in San Juan, cliff-diving competitions in Sri Lanka, and spelling bees at the Kremlin. I have played Hamlet, I have performed open-heart surgery, and I have spoken with Elvis.

But I have not yet gone to college.

Things to do in the Capital during Winter



get out and about this winter!



highlights

Tuesday 19 June

- [Capital Chats](#)

Tuesday 3 July

- [Capital Chats](#)

Wednesday 4 July

- [National Carillon Winter Recital](#)

Saturday 7 July

- [Winter Wonderland – Day and Evening Sessions](#)
- [National Carillon Tour](#)

Sunday 8 July

- [Winter Wonderland – Day Session](#)
- [National Carillon Winter Recital](#)

latest news



Vote for the movies you want to see!

The old time fun of the drive-in movies returns to Canberra. [Vote](#) for the movies you want to see by 13 July and enter the draw to win a Drive-in Movie Prize pack.

Become a Winter in the Capital Event Volunteer

The NCA is looking for special volunteers to help out at the Winter in the Capital Events. Full training and a warm uniform will be supplied. [more...](#)

events

- **Winter Wonderland in the National Capital**
- **Sunday Bike Days**
- **Vintage Village Fair**
- **The Capital Drive-In**
- **Winter Night Markets**
- **Discover Anzac Parade**
- **Capital Chats**
- **National Carillon Winter Recitals and Tours**

+more

- **ACT Ice Hockey Association**
- **Australian National University**
- **Australian War Memorial**
- **Canberra Arts Marketing**
- **Mr Spokes Bike Hire and Cafe**
- **National Archives of Australia**
- **National Film and Sound Archive**
- **National Gallery of Australia**
- **National Library of Australia**
- **National Museum of Australia**
- **Old Parliament House**
- **Phillip Ice Skating Centre**
- **Questacon - The National Science and Technology Centre**
- **Urban Wine Trail**

Please visit <http://www.winterinthecapital.gov.au/index.asp> for more details