



Fees Office,  
Division of Registrar and Student Services  
Pauline Griffin Building (11)  
ANU ACT 0200 Australia

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## Payment Methods

### BPAY

BPAY is the University's preferred option for payment of all tuition fees and any late fees. To use BPAY, contact your participating financial institution to make this payment from your cheque, savings or credit card account.

The BPAY biller code for all ANU Student Fee payments is: 3 9 5 4 5

### BPAY Reference Numbers for 2009

Term Name	Term Code	HECS-HELP	Fees - (DTF, ISF, OSHC and Late Fees)
Summer Session/ Research Quarter 1	1920	92081 <uni ID>	92043 <uni ID>
First Semester	1930	93081 <uni ID>	93043 <uni ID>
Autumn Session/ Research Quarter 2	1940	94081 <uni ID>	94043 <uni ID>
Winter Session/ Research Quarter 3	1950	95081 <uni ID>	95043 <uni ID>
Second Semester	1960	96081 <uni ID>	96043 <uni ID>
Spring Session/ Research Quarter 4	1970	97081 <uni ID>	97043 <uni ID>

**Example:** Student Annie Citizen wants to pay her 2009 - second semester HECS-HELP. Her University ID is u1234567. Therefore the BPAY reference number would be 960811234567.

### ONLINE PAYMENT BY CREDIT CARD

In ISIS click the Dialect icon to pay via Credit card. This will take you to a secure web site. Mastercard and Visa cards will be accepted. Please note we **do not accept** American Express nor Diners cards. You will receive a payment number when the transaction has been successfully completed. Please note this number, it is your official receipt number. Credit card numbers are not stored in the University system. The transaction will show immediately on your Customer Account and you may print a receipt if you wish.

### FAX

Credit card payments can be faxed to:  
**+ 61 2 6125 7535**

When faxing payment please include:

- Student name
- Student ID number
- What the payment is for
- How much the payment is for
- A contact telephone number,
- The credit card number
- Expiry date
- Cardholder's name and signature.

Please also indicate if it is a MasterCard or Visa.  
Please note **we do not accept American Express nor Diners cards**. In addition we are unable to process credit card payments over the telephone as we require the credit card holders signature.

### MAIL

Please make cheques, money orders or bank drafts in Australian dollars payable to 'The Australian National University', and send the payment to:

**Student Fees Office  
Division of Registrar and Student Services  
Pauline Griffin (Building 11)  
ANU ACT 0200 Australia**

### IN PERSON

Payments can be made in person by cheque, debit or credit card at the front counter in the Student Administration (Building 11). **Please note that we do not accept cash payments for tuition fees at the counter in the Pauline Griffin Bldg 11.**

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